

REGULATORY COMPLIANCE OVERVIEW I

DISCLAIMER

Regulatory Compliance Overview I provides a generic overview of regulatory compliance. This seminar does not alter or determine compliance responsibilities. Because interpretations and enforcement policy may change over time, we encourage you to routinely check all relevant regulatory agencies directly for the latest updates for clinical and/or organizational guidelines. If you have concerns about any aspect of the safety or quality of patient care in your organization, be aware that you may report these concerns directly to the appropriate Regulatory Agency.

LESSON 1 ~ INTRODUCTION

LEARNING OBJECTIVES

This course provides essential information for veteran clinical healthcare staff. If you are new to any of the topics presented here, consider taking the full-length course on that topic. This lesson will review and update knowledge of:

- Compliance and Ethics
- Patient Rights
- Patient Care and Protection

LESSON 2 ~ COMPLIANCE AND ETHICS

LEARNING OBJECTIVES

This lesson covers:

- Corporate Compliance
- Medical Ethics
- Sexual Harassment

LESSON 3 ~ PATIENT RIGHTS

LEARNING OBJECTIVES

This lesson addresses:

- Confidentiality
- Patient Participation in Treatment Decisions
- Disclosure and Informed Consent
- Advance Directives
- Access to Emergency Service
- Respect, Safety, and Nondiscrimination
- Grievances

LESSON 4 ~ PATIENT CARE AND PROTECTION

LEARNING OBJECTIVES

This lesson covers:

- Developmentally Appropriate Care
- Cultural Competence
- Restraint and Seclusion
- Patient Assault and Abuse in the healthcare setting
- Victims of Abuse and Neglect